

ABERDEEN CITY COUNCIL

COMMITTEE	Education and Children's Services
DATE	2 July 2024
EXEMPT	No
CONFIDENTIAL	No
REPORT TITLE	Performance Management Framework/Accessibility and Behaviour Progress Report – Families and Communities
REPORT NUMBER	CORS/24/194
EXECUTIVE DIRECTOR/INTERIM EXECUTIVE DIRECTOR	Andy MacDonald/Eleanor Sheppard
CHIEF OFFICER/INTERIM CHIEF OFFICER	Martin Murchie/Shona Milne
REPORT AUTHOR	Alex Paterson/Shona Milne
TERMS OF REFERENCE	1.1.3

1. PURPOSE OF REPORT

- 1.1 To present Committee with (a) the status of key annual performance measures relating to the Children's and Family Services function, including summary National Benchmark Measures derived from the second release of educational data through the national Insight tool and (b) a progress update in relation to ongoing work around addressing accessibility and behaviour issues within schools.

2. RECOMMENDATION

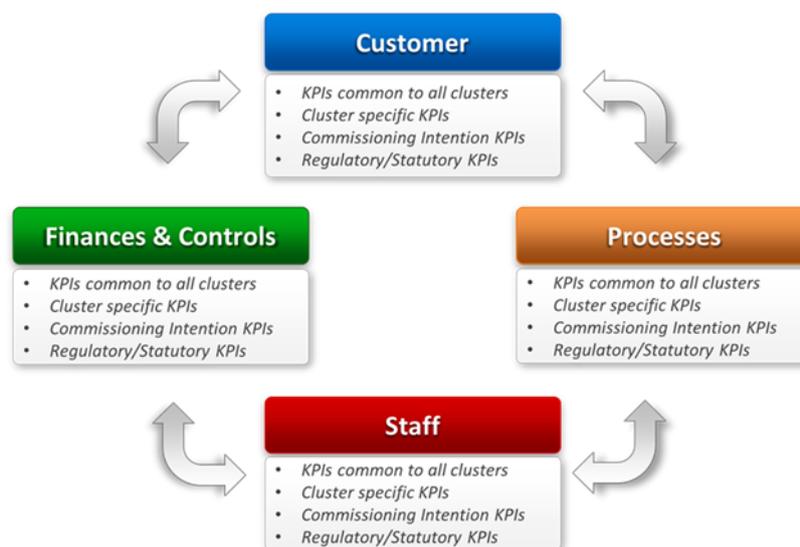
- 2.1 That the Committee note the report and provide comments and observations on the information contained in the report appendices.

3. CURRENT SITUATION

Report Structure and Content

- 3.1 Performance Management Framework Reporting against in-house delivery directly contributing to, or enabling delivery against, the City's Local Outcome Improvement Plan, (LOIP) has informed development of successive Council Delivery Plans, including the [2023-24.Council Delivery Plan](#) (the Plan) that was agreed by Council on 1st of March 2023.
- 3.2 Appendix A reflects the in-year content against this Plan, which was subsequently replaced by the 2024-25 Council Delivery Plan at the Budget meeting on 6th March 2024.
- 3.3 Reporting against the refreshed Plan, including updating of Service Standards agreed at that meeting, will be incorporated within future Performance Management Framework reports to each of the relevant Council Committees.

- 3.4 The Council's Performance Management Framework, supporting and enabling scrutiny against progress of the Council Delivery Plan and its key measures, establishes a robust performance management and reporting system which encompasses single and multi-service inputs, outputs and outcomes.
- 3.5 Service Standards against each function/cluster, associated with Council Delivery planning, offer continuous insight into the effectiveness, and accessibility of core service provision to the Council's stakeholders and City communities.
- 3.6 Where appropriate, data capture against these Standards is directly incorporated within the suite of measures contained within Appendix A and is reported against on either a quarterly or annual basis.
- 3.7 The Performance Management Framework provides for a consistent approach within which performance will be reported to Committees. This presents performance data and analysis within four core perspectives, as shown below, which provides for uniformity of performance reporting across Committee.



- 3.8 This report, in Appendix A, focuses on end of year information around operational measures, Service Standards, and national measures aligned with Education & Lifelong Learning and Children's Social Work and Family Support Clusters.
- 3.9 On this occasion, and subsequent to the recent publication of additional Children's Services measures contained in the national Local Government Benchmarking Framework Report, there is (a) reflection on the range of performance measures which are consistent with the reporting year, and (b) an extended overview of Care Inspectorate and Education Scotland inspection outcomes of education provision at fiscal year-end.
- 3.10 Work around aligning corporate metrics and Performance Management Framework reporting against the new organisational Function and Cluster structures, outlined and agreed in the TOM1.2 Organisational Structure report to Council on 7th February 2024, is currently on-going. Completion of this work

will be reflected in future reports to the relevant Committees, as will the revised outcome measures contained in the 2024/25 Council Delivery Plan.

- 3.11 Appendix A also captures a high-level summary of post-review National Benchmark Measures attainment data made available to local authorities through the second release of Insight tool information in March 2024,
- 3.12 This information aligns with, and updates, Local Benchmark Measure information previously considered by this Committee in November 2023, but is linked specifically to school leaver outcomes.
- 3.13 Appendix B reflects on progress against Accessibility and Behaviour work being delivered by Education service teams.
- 3.14 Within the summary dashboard the following symbols are also used:

Performance Measures

Traffic Light Icon



On target or within 5% of target/benchmarked outcome



Within 5% and 20% of target/benchmarked outcome and being monitored



Below 20% of target/benchmarked outcome and being actively pursued



Data only – target not appropriate/benchmarked outcome not available

4. FINANCIAL IMPLICATIONS

There are no direct financial implications arising out of this report.

5. LEGAL IMPLICATIONS

There are no direct legal implications arising out of this report.

6. ENVIRONMENTAL IMPLICATIONS

There are no direct environmental implications arising out of this report

7. RISK

The assessment of risk contained within the table below is considered to be consistent with the Council's Risk Appetite Statement"

Category	Risks	Primary Controls/Control Actions to achieve Target Risk Level	*Target Risk Level (L, M or H) *taking into account controls/control actions	*Does Target Risk Level Match Appetite Set?
Strategic	None	NA	NA	NA
Compliance	No significant legal risks.	Publication of service performance information in the public domain ensures that the Council is meeting its legal obligations in the context of Best value reporting.	L	Yes
Operational	No significant operational risks.	Oversight by Members of core employee health and safety/attendance data supports the Council's obligations as an employer	L	Yes
Financial	No significant financial risks.	Overview data on specific limited aspects of the cluster's financial performance is provided within this report	L	Yes
Reputational	No significant reputational risks.	Reporting of service performance to Members and in the public domain serves to enhance the Council's reputation for transparency and accountability.	L	Yes
Environment / Climate	None	NA	NA	NA

8. OUTCOMES

<u>Council Delivery Plan</u>	
Impact of Report	
<u>Aberdeen City Council Partnership Agreement</u>	This report supports the following key Council priorities:

<p>Improving Educational Choices</p> <p>Creating Better Learning Environments</p> <p>Caring for Young People</p>	<ul style="list-style-type: none"> - Commit to realising the potential of each individual, by seeking to widen curriculum choice and implement progressive choices. - Work with the city’s universities, North East Scotland College and businesses to increase educational and training options and the number of care experienced young people and young people from deprived communities, going onto positive destinations, including further and higher education, vocational training and apprenticeships. - Promote the number of apprenticeships on offer through the council. - Work to ensure that every school community provides a safe and respectful environment for young people and staff. - Ensure the Council follows best practice as a corporate parent to get the best outcomes for looked-after young people, those in kinship care and those with additional support needs such as autism, developmental disorders or mental health problems. - Work with the Scottish Government to expand free early learning and childcare to one- and two-year-olds from low-income households. - Continue to seek to support young people to receive care in Aberdeen, through fostering, adoption and other services and seek to reduce “out of authority” placements - Ensure local education services identify young people with mental health problems and help them get early support and help, where appropriate, to transfer to adult services.
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[**Aberdeen City Local Outcomes Plan April 2024 Refresh**](#)

<p>Prosperous People Stretch Outcomes (Children and Young People)</p>	<p>The detail within Performance Management reporting to this Committee evidences how Families and Communities delivery leads, contributes to, or influences, each of the Children & Young People Stretch Outcomes in the refreshed LOIP. This includes the following Outcomes:</p> <p>95% of all children will reach their expected developmental milestones by their 27–30-month review by 2026.</p>
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	<p>90% of children and young people report they feel listened to all of the time by 2026.</p> <p>By meeting the health and emotional wellbeing needs of our care experienced children and young people they will have the same levels of attainment in education and positive destinations as their peers by 2026.</p> <p>95% of children living in our priority neighbourhoods (Quintiles 1 & 2) will sustain a positive destination upon leaving school by 2026.</p> <p>83.5% fewer young people (under 18) charged with an offence by 2026</p> <p>100% of our children with Additional Support Needs/disabilities will experience a positive destination</p>
Prosperous People Stretch Outcomes (Adults)	<p>Families and Communities services, through the Improvement Project Aims below contribute to achievement of Outcome 11 - Reduce the rate of both alcohol related deaths and drug related deaths by 10% by 2026</p> <p><i>Reduce the average age from 14 to 12 at which children are identified as requiring preventative support to mitigate the risk of future harm in relation to drug and alcohol use by 2026 and ;</i></p> <p><i>Reduce the % of 13–15-year-olds reported as using each sub group of drug by 50% and cannabis by 20% by 2026.</i></p>
Community Empowerment Stretch Outcomes	<p>The detail within Performance Management reporting to this Committee evidences how Families and Community service delivery leads, though the Improvement Project Aim; <i>100% of decisions which impact on children and young people are informed by them by 2026</i> contributes to, or influences Outcome 16:</p> <p>50% of people report they feel able to participate in decisions that help change things for the better by 2026.</p>
Regional and City Strategies	<p>The detail within Performance Management reporting to this Committee evidences how Families and Communities delivery leads, contributes to, or influences outcomes aligned to the City's National Improvement Framework Plan.</p> <p>Data contained in the report also offers contextual evidence of Education and Childrens Social Work</p>

	Service’s contributions to the City’s Children’s Services Plan, along with both regional Economic and Skills strategies.
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9. IMPACT ASSESSMENTS

Assessment	Outcome
Integrated Impact Assessment	It was confirmed by Chief Officer, Martin Murchie, on 28 th May 2024 that no Integrated Impact Assessment is required for this report
Data Protection Impact Assessment	A Data Protection Impact Assessment is not required for this report.
Other	No additional impact assessments have been completed for this report.

10. BACKGROUND PAPERS

Aberdeen City National Improvement Framework Plan 2023/24 – CFS/23/268
Council Delivery Plan 2024-25 – COM/24/060

11. APPENDICES

Appendix A – Education and Children’s Services Performance Summary Dashboard

Appendix B – Progress Update on Accessibility and Behaviour

12. REPORT AUTHOR CONTACT DETAILS

Alex Paterson
Strategic Performance and Improvement Officer
apaterson@aberdeencity.gov.uk
01224 045324/07540 295159

Shona Milne
Interim Chief Officer - Education and Lifelong Learning
ShMilne@aberdeencity.gov.uk
01224 522710